

Luton Stingray Swim School

Newsletter

March 2011

Dear Parents/Guardians

Welcome to those who have just joined us at Luton Stingray. Luton's biggest private swim school. We would like to offer our congratulations to two young swimmers achieving a 2000m badge and several swimmers achieving their Gold Challenge badges. We also have an adult who has just passed their Bronze Challenge.

Thank you to all Challney swimmers who continue to support us through the school changeover, the worst of which is now over.

If you have not yet booked for next term and require a particular time, we advise you to book soon, as the April term is the busiest and we already have a waiting list for some sessions. However, some of our classes are quiet so we are going to open our offer again of a free badge if you recommend our swim to school to a friend or relation and they book a full term of lessons mentioning your name at time of booking.

A number of teachers have asked us to mention about arriving at lessons in time for the start. Late arrivals, not only disrupt the lesson but the first part of the lesson is the most important, be it, the warming up time or revisiting the confidence for the beginner group.

For new parents please note that Parents and guardians are welcome poolside to watch the lessons however we ask you come in 5mins after the lesson has started and leave 5mins before the end this is for health and safety reasons. This also ensures room for us to manage the changeover. You are not expected to bring your child onto the poolside or take them off at the end of the lesson. Outdoor footwear and socks **MUST** be removed. Whilst on poolside please, do not disturb the teachers or your children. At Challney the watching area is at the right hand end. Your cooperation would be appreciated.

We are still getting a number of requests to credit or make up missed lessons, please refer to our terms and conditions where we state that if you are not able to attend a lesson due to party's, illness or other reasons, we are not able to refund or make this up. As indicated above many of our lessons are now full and it is not fair on those groups to exceed the number expected.

You may have noticed that Christine is not working at the pool anymore this is due to illness although she is much better now she has decided to give up. This means we have a vacancy for an admin person on front desk, if you are interested or know anyone who might be please contact us. Remember, if you have any questions or concerns or want a progress report, please speak off poolside to Gill,, Joanne or Peter. Also, don't forget the adult lessons at Lealands on Thursday evening and the ladies only adult lessons at Challney on Mondays. Complete beginner, average or expert, all are welcome. If you are interested please ask.

Gill and Peter